

## Changes to EAP for the 24-25 program year:

## Program ends earlier on April 14, 2025

- You do NOT have to send Copies of ID and Social Security Cards for any household members
- You HAVE to provide full Social Security Numbers (all 9 digits) on the application for all household members
- Payments to the utility companies (both electric and heat) will be less than in past years
- You can return once between March 1 and April 14<sup>th</sup> for crisis assistance (if available)
- If you have a credit on your electric and/or natural gas bill \$250 and above at the time of your application, EAP will not be able to assist with that utility

If information requested by intake staff is not returned within 10 business days, your application will be denied. You may then reapply after 55 days if that falls before April 14th